

## COURSE SUMMARY:

The course is aimed at all teachers, staff, professionals, and persons working in culturally diverse educational contexts. Participants will gain a better understanding of the challenges that diversity brings into the classroom and develop the necessary skills for managing it. More specifically, participants will have the opportunity to analyze the influence of culture on behaviour and communication as well as strengthen their mediation skills in conflicts caused by cultural differences.

This course is based on the idea that successful integration is a two-way street, and that, for the successful integration, capacity building and awareness raising need to be conducted with both the people arriving to society and the receiving communities.

The workshop will provide practical insight, raise awareness and develop the abilities of professionals and practitioners in host communities in terms of intercultural sensitivity and competency.

## TARGET GROUP(S):

- teachers working with all types of learners in both formal and non- formal context
- teaching staff working with migrants and refugees
- nonprofit organizations and NGOs

## DATES:

12.02. – 16.02.2024.  
 25.03. – 29.03.2024.  
 22.04. – 26.04.2024.  
 13.05. – 17.05.2024.  
 17.06. – 21.06.2024.  
 08.07. – 12.07.2024.  
 09.09. – 13.09.2024.  
 14.10. – 18.10.2024.  
 25.11. – 29.11.2024.  
 09.12. – 13.12.2024.

## PROGRAMME:

### Day 1

09.00 – 10.30 | Presentation of the training institution, trainers and participants;  
 10.30 – 10.45 | Coffee break  
 10.45 – 12.15 | Needs analysis, participants' expectations and setting goals  
 12.15 – 12.30 | Coffee break  
 12.30 – 14.00 | Understanding cultural diversity  
 14.00 | Free afternoon

### Day 2

09.00 – 10.30 | Cultural biases and assumptions - personal and cultural identities  
 10.30 – 10.45 | Coffee break  
 10.45 – 12.15 | Intercultural sensitivity  
 12.15 – 12.30 | Coffee break  
 12.30 – 14.00 | Creating inclusive and supportive environment  
 14.00 | Free afternoon

### Day 3

09.00 – 10.30 | Intercultural competences  
 10.30 – 10.45 | Coffee break  
 10.45 – 12.15 | Understanding diverse perspectives  
 12.15 – 12.30 | Coffee break  
 12.30 – 14.00 | Communicative needs within multicultural settings  
 14.00 | Free afternoon

### Day 4

09.00 – 10.30 | Building empathy and understanding  
 10.30 – 10.45 | Coffee break  
 10.45 – 12.15 | Fostering an inclusive educational environment  
 12.15 – 12.30 | Coffee break  
 12.30 – 14.00 | Multicultural to intercultural classes  
 14.00 | Free afternoon

### Day 5

Local cultural excursion